

Our vision for older persons housing

Housing Services

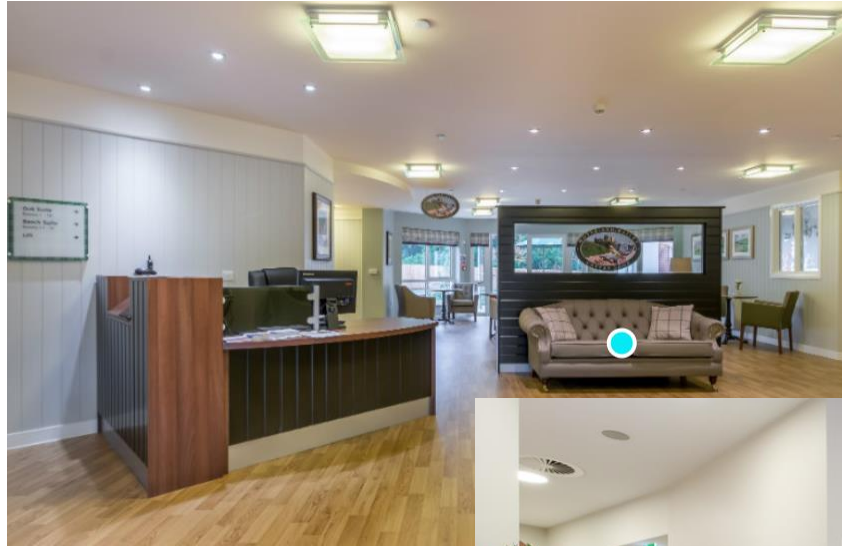
June 2021

Topics

- Reception
- Outdoor space
- Communal lounge
- Alarm call system
- Enhanced personalised support
- Other facilities

Hotel Style Reception

- Modern
- Spacious
- Welcoming
- Accessible entry
- Integrating the staff office



Outdoor Space

- Year round use
- Less purely grassed area
- Outdoor social space + seating areas
- Modern paths and parking areas
- Lifted planters
- More lighting
- Covered space



Communal Lounge

- Welcoming and bright
- Café space
- TV room separate
- Some multi-functional space



Alarm Call System

- I'm OK facility
- WIFI throughout the scheme
- Digital voice calling within and outside the scheme
- Links to door entry system
- Modern wrist and neck pendants
- Alarm call made from anywhere within the scheme – and will be located
- Reassurance lighting at alarm call box
- Live notice boards



Enhanced Personalised Support

- A 'support' plan based on delivering your support goals
- Maximising social interaction
- Encourage residents are kept active for as long as possible
- Information on line and accessible to family members if you wish
- Regular progress updates – in easy to read chart form
- An accredited service – reflecting best industry practice



Other facilities

- Upgraded guest room
- Laundry rooms
- Mobility scooter storage
- Decoration and carpets in communal areas
- Refreshed signage
- Improved drying areas

