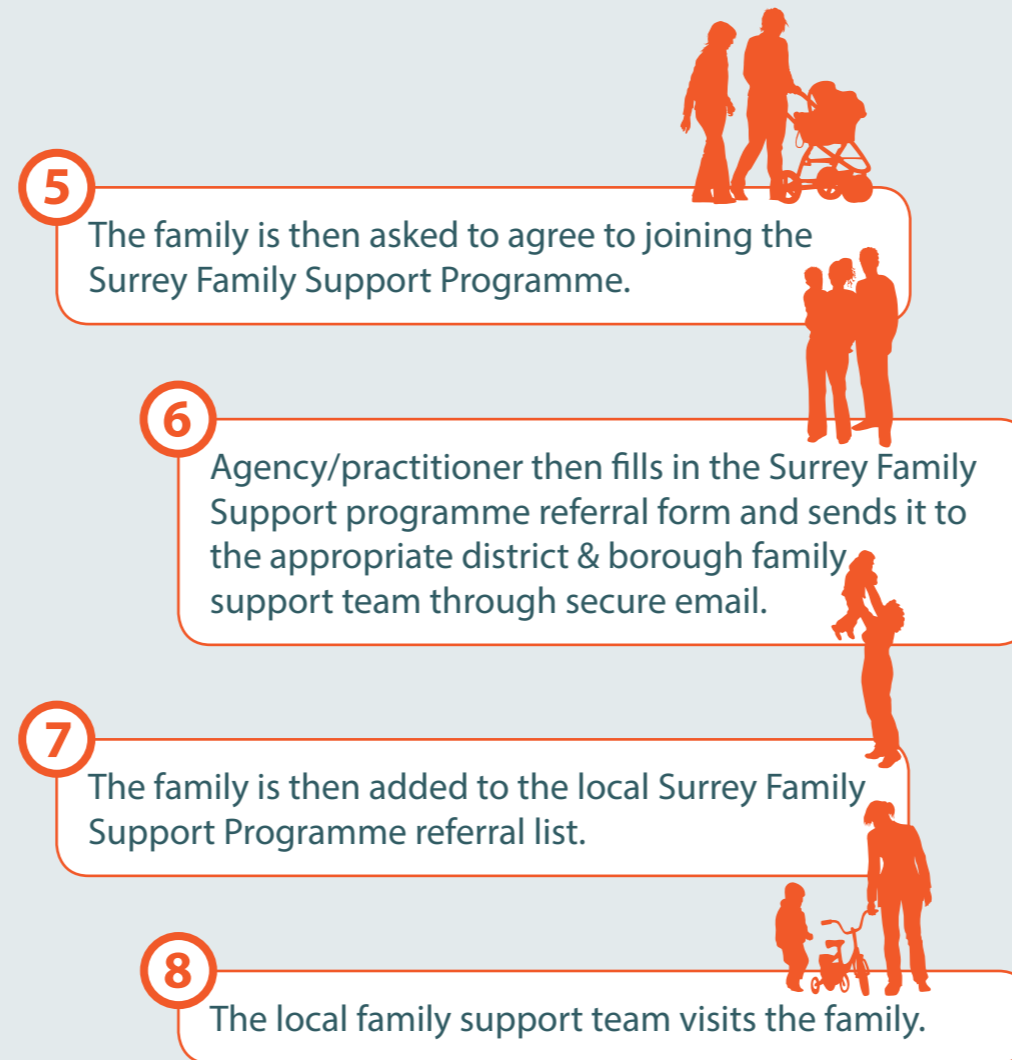
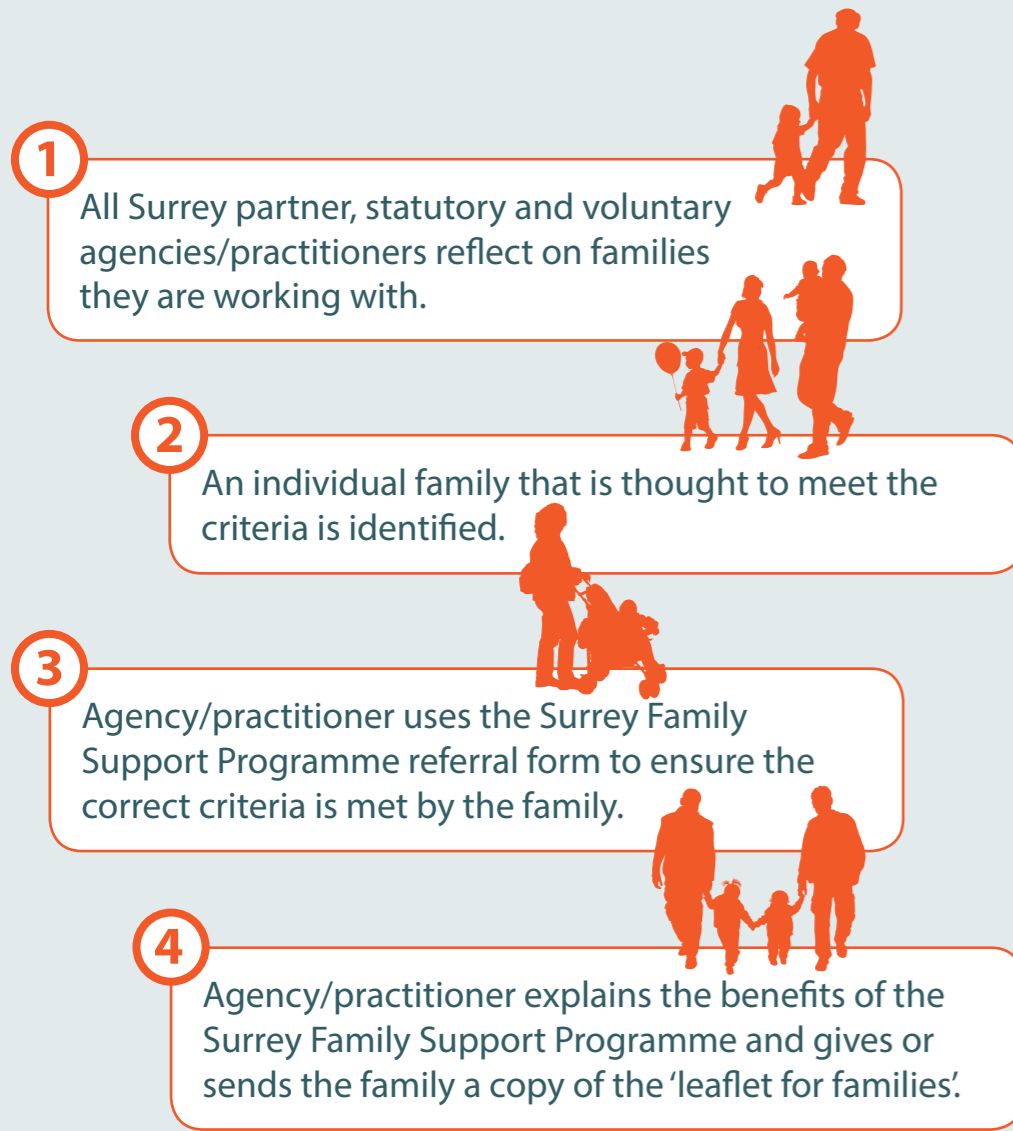


# The Family Support Programme referral pathway



For more information visit:  
[www.surreycc.gov.uk/familysupportprogramme](http://www.surreycc.gov.uk/familysupportprogramme)



Join Surrey's Family Support Programme

and help a family you work with get the support they need



The Surrey Family Support Programme provides multi-agency support to families around a range of issues including school attendance and attainment, crime, anti-social behaviour, moving towards employment, housing, keeping safe, couple relationships, parenting capacity, routines and behaviour management, overcoming difficult life events and creating new opportunities.

Please use this leaflet to check if a family you work with meets the criteria to be a part of the programme.

**Please contact your local family support team to find out more.**

**Elmbridge**  
 General email: ElmbridgeFSPreferral@elmbridge.gov.uk  
 Referrals email: ElmbridgeFSPreferral@elmbridge.gcsx.gov.uk

**Guildford**  
 Tel: 01483 444 450  
 General email: guildfordFSP@guildford.gov.uk  
 Referrals email: guildfordFSPreferral@guildford.gcsx.gov.uk

**Reigate & Banstead**  
 General email: familysupport@reigate-banstead.gov.uk  
 Referrals email: familysupport@reigate-banstead.gcsx.gov.uk

**Spelthorne**  
 General email: spelthorne\_family\_support@spelthorne.gov.uk  
 Referrals email: spelthorne\_FSP\_referrals@spelthorne.gcsx.gov.uk

**Waverley**  
 Email: fsupport@waverley.gcsx.gov.uk

**Woking**  
 Email: familysupport@woking.gcsx.gov.uk

**Surrey Heath**  
 Tel: 01276 707333  
 Email: family.support@surreyheath.gov.uk  
 Secure email: family.support@surreyheath.gcsx.gov.uk

# Should a family you work with be referred to the Family Support Programme?



If a family you are working with has these three issues:  
 • poor school attendance and/or exclusions  
 • crime and anti-social behaviour  
 • unemployment  
 then the family should be referred.



If a family you are working with has any two of these issues:  
 • poor school attendance and/or exclusions  
 • crime and anti-social behaviour  
 • unemployment  
 in any combination, **and** any one or more of these issues:  
 • child in need  
 • not in employment, education or training (NEET) or at risk of being NEET  
 • mental health issues  
 • drug and/or alcohol problems  
 • domestic abuse  
 • multi generational unemployment  
 • ex-prisoner in family  
 then the family should be referred.

