

Service: Planning

Data Controller: Runnymede Borough Council, Civic Centre, Station Road, Addlestone, Surrey, KT15 2AH

Data Protection Officer: Natalie Lacey, dpo@runnymede.gov.uk

Introduction

We receive and process personal data relating to our service users in order to fulfil our role as the Local Planning Authority. The organisation is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations.

What personal data do we collect?

We receive and process a range of personal data. This may include:

- your name, address, signature and contact details, including email address and telephone number;
- information provided us in your submissions
- financial information such as payment details
- information about medical or health conditions, including whether or not you have a disability where relevant to your planning issue;
- comments you make on planning applications

The organisation collects this information in a variety of ways. For example, it is supplied to us directly (or via a planning agent on their behalf) or we receive it from a third party website that provides a transaction service e.g. The Planning Portal

Why do we process personal data?

Processing your information is necessary for the performance of a task carried out in the public interest or in the exercise of our official authority. For example to;

- making decisions and providing advice on planning applications
- making planning policies
- working with neighbourhoods on their plans
- working with neighbouring authorities on strategic policies
- responding to allegations of unlawful development
- monitoring development

- entering legal agreements, serving notices and promoting the best use of land

Some information provided to us we are obliged under the regulations to make available on planning registers. This is a permanent record of our planning decisions that form part of the planning history of a site, along with other facts that form part of the “land search”.

We also use your consent to send you email notifications when new planning applications are registered in and around your property.

Who has access to your personal data?

The register of planning applications is on council website for the public to view. This includes your name and address in relation to any representations made. We operate a policy where we routinely redact the following details before making forms, documents, letters, reports available online:

- Personal contact details - e.g. telephone numbers, email addresses
- Signatures
- Special Category Data - e.g. supporting statements that include information about health conditions or ethnic origin
- Information agreed to be confidential
- Financial Information

Sometimes we might decide it is necessary, justified and lawful to disclose data that appears in the list above. In these circumstances we will discuss this with you.

If you are submitting supporting information which you would like to be treated confidentially or wish to be specifically withheld from the public register, please let us know as soon as you can - ideally in advance of submitting the application. The best way to contact us about this issue is planning@runnymede.gov.uk.

Your information may need to be shared with the parties set out below for the purposes stated above.

- Other council departments, including internal consultees
- consultees
- Elected members
- Planning inspectorate
- Legal Advisors

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions and data protection laws. They are also obliged to implement appropriate technical and organisational measures to ensure the security of data.

We will not transfer your data to countries outside the European Economic Area.

How do we protect personal data?

The organisation takes the security of your data seriously. The organisation has internal policies and controls in place to try to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by its authorised employees or individuals working on behalf of the Council in the performance of their duties.

How long do we keep your personal data?

We process many different types of information. Some will be kept longer to understand decisions that have been made

Your rights

As a data subject, you have a number of rights. You can:

- access and obtain a copy of your data on request (known as a subject access request);
- require us to change incorrect or incomplete data;
- ask us to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing. Where possible we will seek to comply with your request, but we may be required to hold or process information to comply with a legal requirement.
- object to the processing of your personal data in certain circumstances. We may still be required to hold or process information if there are legitimate grounds for doing so.

You can make a subject access request by following the instructions for making a subject access request on our website:

<https://www.runnymede.gov.uk/article/14634/Can-I-ask-for-personal-information-about-myself->

Or you can contact our Information Governance Officer on 01932 425626

If you believe that Runnymede Borough Council has not complied with your data protection rights, you should initially contact our Data Protection Officer on 01932 425617 or email DPO@runnymede.gov.uk

If you remain dissatisfied, with the outcome you can make a complaint to the Information Commissioner.

<https://ico.org.uk/make-a-complaint/>