

Taxi Licensing Newsletter October 2020

Please note we only display the last three newsletters. We do retain all other previous newsletters and they are available on request.

The information below has been produced by the Councils Environmental Health Officers for your information.

COVID-19 Guidance for Hackney Carriage and Private Hire Vehicles (14th October 2020)

Which Customers Can I Take?

You shouldn't let any customer inside your vehicle if they or anyone in their household have had coronavirus symptoms in the last 14 days.

Before taking a customer on a journey, you should ask them if anyone in their household has had symptoms in the last 14 days.

Do I Have to Wear a Face Covering?

Yes, you should wear a face covering. It's important for passengers to be able to identify you as a legitimate driver. Therefore, please be prepared to remove your face covering so passengers can see your identity matches up with your displayed licence badge before the journey.

Do Passengers Have to Wear a Face Covering?

Yes. Customers must wear a face covering whilst in your taxi, unless an existing exemption applies and they have been advised that they may use taxis, or another form of public transport, for essential reasons.

How About Social Distancing?

- Keep the number of customers travelling in your vehicle to a minimum.
- Any customers in your vehicle at the same time should be from the same household.
- Customers should sit in the back of your vehicle.
- Before the journey, ask the customer if they have any luggage or bags and if they're able to put them in the boot themselves. If they are able to do so, you should pop the boot open from inside your vehicle, if you can, and the customer should put their items in and close the boot.

- If you need to help a customer with luggage or shopping, you should keep your distance, where possible.
- Avoid skin to skin contact at all times.
- If you take breaks at your operator's base, you should keep your distance from other drivers, where possible.

Hygiene and Safety Advice

- Avoid cash payments and take card payments, where possible.
- You should have disposable tissues with you to catch coughs and sneezes.
- You should wash your hands before and after you get into your vehicle and before you touch a customer's luggage.
- Always keep the windows open when there is a passenger in the vehicle to help with ventilation.
- Switch off the air conditioning or set it to avoid recycling air within the vehicle to a setting that brings fresh air in and enables air changes to take place.

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